

# Vehicle tracking and recovery system for policyholders



**Prevent car theft:** A file picture showing police officers inspecting vehicles recovered from a car theft syndicate.

BEING in the motor insurance business, Allianz General Insurance Company (Malaysia) Bhd is constantly looking for ways to assist its policyholders and provide value-added services to all its customers.

One such service is the vehicle tracking and recovery system offered to comprehensive private car policyholders through a joint partnership between Allianz General and Captor Retail Sdn Bhd since 2004.

The effective tracking and recovery system helps recover stolen vehicles, and to-date, about 1,000 Allianz policyholders have installed the system in their cars.

Allianz General Insurance Company (Malaysia) Bhd CEO Zakri Khir says investing in a vehicle tracking and recovery system can provide some form of assurance to policyholders as it provides extra security features and spares them the trauma that comes with losing a vehicle.

This is because vehicles fitted with such devices can be traced and recovered much faster as the system can track the whereabouts of the vehicle.

The system has brought some relief to Allianz policyholders as 61% of the vehicles fitted with Captor reported stolen over the last three years were successfully recovered.

"We are in the business of insuring vehicles but we are also constantly trying to find ways to add value to our policyholders as

**The system has proven to be successful with a good percentage of vehicles recovered.**

— ZAKRI KHIR



motor thefts can be a harrowing experience for anyone.

"The system has proven to be successful with a good percentage of vehicles recovered," said Zakri, adding that due to its success, Allianz General also tied up with another company, BSmart Technology Sdn Bhd last year to offer similar tracking services to policyholders.

Police statistics show that 45,707 vehicles were stolen between January and August 2011.

The biggest theft involved motorcycles at 32,451 followed by cars at 10,425 and vans, lorries and heavy vehicles at 3,560.

For details on the Captor and B'smart system, visit [www.captor.com.my](http://www.captor.com.my) and [www.bsmart\\_solutions.com](http://www.bsmart_solutions.com) respectively.